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| Search Notes  | Application/Control No. 10785434 | Applicant(s)/Patent Under Reexamination WELCH, DAVID ARTHUR |
| | Examiner RICHARD G KEEHN | Art Unit 2456 |

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| SEARCHED | | | |
| Class | Subclass | Date | Examiner |
| 709 | 224 | 1/9/2008 | rkeehn |

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| SEARCH NOTES | | |
| Search Notes | Date | Examiner |
| Inventor name search in Palm | 1/9/2008 | rkeehn |
| Search Terms: telecommunications, communication, communicate, "control system", control, system, monitor, peer, score, grade, assessment, performance, data, improve, increase, efficiency, error, fault, restore, recover, recovery, sends, generates, creates, file, individual, use. | 1/15/2008 | rkeehn |
| Search Terms: Morotola, Six Sigma, "plan-do-check-act", pdca, kaizen | 7/15/2008 | rkeehn |
| Search terms: See EAST search history | 7/17/2008 | rkeehn |
| No additional search was needed for this office action. | 1/13/2009 | rkeehn |
| No additional search was needed for this office action. | 7/7/2009 | rkeehn |
| Updated search terms: See EAST search history. | 6/17/2010 | rkeehn |
| No updated search required for this Office action. | 12/4/2010 | rkeehn |

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| INTERFERENCE SEARCH | | | |
| Class | Subclass | Date | Examiner |
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